

Introduction

Oporto Surf Camp is committed to preserve and protect the confidentiality of the personal data collected by this website. Please read the following information and get to know, when, how and why we collect personal

Who We Are

- This website is owned and operated by Oporto Surf Camp
- We are registered in Portugal, and our registered office is at R. Gil Eanes 172, 3885-582 Esmoriz, Portugal
- You can contact us:
 - by post, using the postal address given above;
 - by telephone, on the contact number published on our website from 9AM to 6PM;
 - or by email, using the email address published on our website from 9AM to 6PM.

Who Is The Controller Of The Collected Personal Data?

The controller is the company that defines for what purpose and how your personal information is used. The personal data collected in this website is processed by Oporto Surf Camp. If you have any questions regarding our processing of your personal data, like asking for the personal data we have on you, or exercise your right to be forgotten, please contact us with one of the options available.

Why Is Oporto Surf Camp Collecting Personal Data?

We ask you to provide certain personal data to provide the products or services you request, such as:- Answering questions about our services- Processing your booking request, as an individual, or as a group, for each of the services we provide- For future communications

What Personal Data Does Oporto Surf Camp Collect And Store?

For our contact form, we collect:- Your name- Your telephone number, if provided- Your email address- Any information provided in the message, as surf level, nationality, gender, passport information, relevant medical conditions like allergies and medicine use, food preferences, arrival information, etc. On direct emails, we collect email address and any relevant information provided like, name, telephone number, surf level, nationality, gender, passport information, relevant medical conditions like allergies and medicine use, food preferences, arrival information, etc. On our booking request form:- Your name- Your email address- Your age, if provided- Your gender- Your telephone number, if provided- Your country, if provided- Your surf level- Your accommodation check-in and check-out dates- The accommodation you are interested in- Your services check-in and check-out dates- The services you are interested in- Your arrival information, like transportation and estimated time

Who We Share Your Data With

We do not share data with any 3rd party publishing tool. We do not resell your data for marketing purposes

How Long We Retain Your Personal Data

All data involved in a booking request is kept for 5 years.

All data involved in a purchase we are obliged to keep for 10 years for administrative/accounting/legal reasons.

What Rights You Have Over Your Personal Data

You have the right to have inaccurate personal data rectified, or completed if it is incomplete.- You have the right to object to the processing of your personal data in certain circumstances.- You have the right to object to the processing of your personal data and stop your data to be used for marketing reasons.- You have the right to ask us to transfer your personal data to another data controller- You have the right to be forgotten, in other words, the right to request for all your personal data to be deleted The right to object does not exist if we must store your personal data to comply with other rules and regulations.

Cookie Policy

Our website uses cookies. By using our website and agreeing to this policy, you consent to our use of cookies in accordance with the terms of this policy.

About cookies

A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server. Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed. Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies. Cookies can be used by web servers to identify and track users as they navigate different pages on a website and identify users returning to a website. To learn more about cookies please visit this website: <https://www.cookiesandyou.com/> and this website: <https://www.aboutcookies.org/>

Our cookies

We use cookies to compile anonymous, aggregated web statistics that enable us to understand how visitors use our site and help us to improve the structure and content of our website. We use both session and persistent cookies on our website.- Session cookies are stored only temporarily on your computer in order for you to use the website without problems. When you close down the browser saved session cookies are cleared as well.- Persistent cookies are used for identifying a frequent visitor and sometimes even as a basis for the statistical program. Visitors can manually delete this type of cookie files from their computer. If these files are deleted such as selections made by the visitor on the website will no longer be saved until the next visit. A third-party cookie is a cookie that is placed on your device on our behalf by anyone other than us. This occurs where we have providers that perform services for us, such as certain analysis services or services that allow you to share our pages on social media. - Google analytics cookies collect aggregate statistical data to improve site presentation and navigation. Google supplements the aggregate data with demographics and interest information, so that we can better understand our visitors.- We use the pixels and cookies from Facebook on our website to be able to measure, optimize and build audiences for advertising campaigns served on Facebook connected sites. The data collected in this way is anonymous to us, i.e. we do not see the personal data of individual users. However, this data is stored and processed by Facebook and Facebook may link this information to your Facebook account and also use it for its own promotional purposes, in accordance with Facebook's Data Usage Policy that you can find on this link.

To opt-out please see <https://www.facebook.com/ads/preferences> You have the option of preventing cookies from being stored on your computer and can change the settings in your browser at any time. You can then choose to block all cookies or only specific cookies. You can also delete persistent cookies stored on your device at any time. For information on how to do this, please see your browser's help information or visit <https://www.cookiesandyou.com/> or <https://www.aboutcookies.org/>

Changes To Our Privacy Policy

We may update our policy of protection of personal data that is published on our website. This privacy policy was updated for the last time in February 2020.